



# QUALITAT

## EUROPEAN MOTORS LTD

### Newsletter

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#### IN BRIEF

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**Spares** hours  
Mon-Fri 7.30 to 5.15pm  
Sat morning 8.30am to 12.30

Check out our website  
[www.qualitat.co.nz](http://www.qualitat.co.nz)

Some other websites you may like to  
check out -  
[www.vwownersclub.co.nz](http://www.vwownersclub.co.nz)  
[www.audi.com](http://www.audi.com)  
[www.volkswagen.com](http://www.volkswagen.com)



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**QUALITAT**  
EUROPEAN MOTORS LTD

- ◆ Importers of **Audi / VW** parts
- ◆ Repairers of all vehicles
- ◆ Technicians trained in - **VW... Audi ... Mercedes ... BMW**



### Thank you from Vagn !

A big "**Thank you**" to all our customers, past and present, for your referrals to new customers to bring their vehicles into Qualitat's workshop for service and repairs.

On our "*New Customer Form*" we ask the question - "How did you find out about Qualitat?"

9 out of 10 responses have been from referrals from existing or past Qualitat customers.

Qualitat does it's utmost to look after its customers, and in return, customers are looking after us by giving good referrals.

Word of mouth is the best form of advertising.... *Thank you.*

### Some helpful tips for fuel economy which you may not have thought of.

Petrol expands as it gets warmer, therefore you will probably get more gas for your buck, if you fill up early in the morning. Service stations have their storage tanks below ground, and the ground will be colder in the morning.



It is also more economical to top up your tank when it is **half** full. Reason being, is that the more air in your gas tank - the more evaporation. Hence less air, less evaporation.

Another reminder: it is best not to fill up if there is a petrol tanker pumping into the storage tanks when you stop for petrol. Should there be any dirt particles at the bottom of the storage tank, this will possibly stir things up, and these particles may end up in your car's engine, leading to running problems.



### Volkswagen Tiguan

This is such a clever car that it can identify a suitable parking space by radar, and then reverse the car automatically into it. All the driver has to do is control the brake and acceleration.



#### *ParkScan parallel parking assistant.*

It is also available with the option of a glass roof to brighten the cabin.

It also comes with dual front, side and curtain airbags, electronic stability control.

It is a thrifty, capable **on** road and **off** road vehicle.

The Tiguan is coming into New Zealand with only one engine choice, the 2 litre TDi turbo diesel 4 cylinder engine. The automatic transmission is six speed tiptronic with drive going to all four wheels via Volkswagen's 4 motion all wheel drive system. The word Tiguan is a cross between "tiger" and "iguana".

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## **The Great Debate ???**

### **Petrol or Diesel Vehicle**

#### **Diesel**

##### **Pros**

Less expensive to run  
 More torque (pulling power)  
 Vehicles more reliable,  
 Vehicles normally last longer, sometimes up to twice as long as petrol vehicles

##### **Cons**

Not as powerful (slower acceleration)  
 Vehicles more expensive to buy  
 Heavier to build, therefore a heavier vehicle  
 Engines often louder, although later model vehicles are quieter  
 Emits black smoke, which is detrimental to our health  
 Fuel is dirtier  
 Parts can be more expensive



#### **Petrol**

##### **Pros**

Produces more horsepower  
 Easier to tune  
 Get better power increases  
 Parts are less expensive  
 Fuel burns cleaner

##### **Cons**

Will not last as long as a diesel engine  
 Fuel is more expensive  
 Oil is a dwindling resource



It is obvious there are many things to consider when buying a vehicle. You must consider what your needs are, and which type of vehicle will perform best for you. If you want power and tuning options, then a petrol engine may be best. However, if you wish to do some towing - be it a boat, caravan, trailer, horse float - diesel may be the best option.

What is petrol? Petrol is made from crude oil. Crude oil is made up of fossil fuel which is made up of prehistoric trees, plants, and maybe animals, but mainly the green life. After billions of years these are compressed, and then becomes what we today call crude oil. It is then refined into petrol in different types of grades.

What is diesel? Diesel is also blended from various petroleum components produced in a refinery.

Both fuels have an optimum performance temperature, however, at low temperatures diesel fuel may thicken and restrict flow of fuel to the cylinder. Oil companies produce diesel blends that are formulated for specific climates and times of the year to prevent problems in cold weather.

Volkswagen aims to slash fuel consumption by its vehicles in an effort to meet forthcoming European Union targets cutting average carbon dioxide exhaust emissions to 120 grams per kilometer by 2015.



Volkswagen's Chief Executive, Martin Winterkorn, believes that the cars of the future will be powered by electricity from the socket. He has announced a target of 2010 for Volkswagen to develop its first electric car.

And for a car that will not need fuel of any kind, but also will not be moving anywhere fast .....an artist, Lee Stoetzel, has built a VW bus out of wood. He did have it up for sale with a price tag of US\$65,000.



### Audi TTS

Audi has re-engineered its Audi TT and the result is a car which offers superior performance, and a car to be taken seriously. Great fuel economy, four wheel drive, S-tronic and magnetic-ride suspension.

### Where the rubber meets the road!!

Another very important part of your car's running, and also your own personal safety - is the state of your tyres.



Remember: the tyres are the only part of your car in contact with the road. Worn tyres will have very little grip, and in some cases, none at all.

Many people lose their lives through crashes where worn tyres have been a contributing factor. Many more are seriously injured. Do not add to those statistics.

Keep to the recommended tyre pressure as this will not only cause less wear and tear on tyres, but also save on fuel.

Rotation of tyres is also important. This will increase the life of the tyres as wear build up will occur more evenly on all tyres. *Qualitat* can help you with this, next time you book your car for servicing.



Do NOT use snow tyres unless you are a high country farmer in regular contact with snow, and never mix snow tyres with summer tyres on the same vehicle.

Like everything, you will get what you pay for. The cheapest option will need replacing much sooner than the better quality tyre. Buying a better quality tyre will also reduce the mountains of used tyres which are difficult to dispose of.



### Pre-Purchase Vehicle Inspections

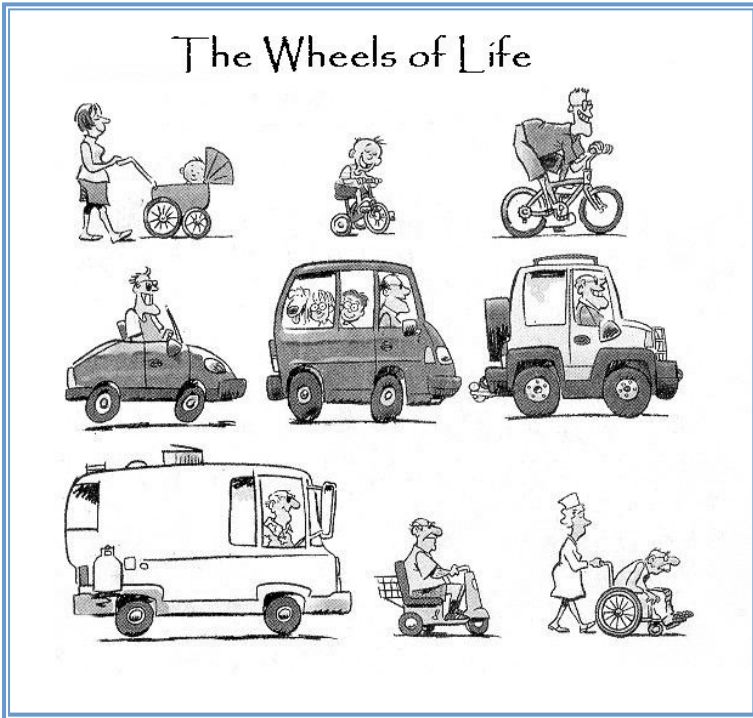
*Qualitat* offers a comprehensive pre-purchase inspection service so you can be informed about your next purchase.

Pre -purchase inspection is priced at \$180.00 incl. g.s.t.

### Free W.O.F check

If you have a **FULL** service when you have a Warrant of Fitness check done you will receive a free WOF check worth \$45.00 including g.s.t.

Phone (09) 579 3710 now, for an appointment.



**Reality  
Check ! ! ! !**

**Which set of wheels best suits**

**Insurance Bloopers**

*I was sure the old fellow would never make it to the other side of the roadway when I struck him.  
The pedestrian had no idea which direction to go, so I ran over him.  
I pulled away from the side of the road, glanced at my mother-in-law, and headed over the embankment.  
The indirect cause of this accident was a little guy in a small car with a big mouth.*

**Trivia**

1. What was the North American name for the original Volkswagen Golf ?
2. What type of Volkswagen is commonly used in Mexico city as taxi transport?
3. Which automotive company was involved with Audi before Volkswagen ?
4. What is the name Audi uses for its *performance* cars?
5. Which is the only car manufacturer to produce 100% galvanized vehicles to prevent corrosion?  
(answers below)

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- Trivia answers ...*
1. Volkswagen Rabbit
  2. Green and yellow Volkswagen Beetles
  3. Daimler-Benz
  4. Quattro
  5. Audi